Do you need a ride?

We'll help you get there.

home state health
Your MO HealthNet Managed Care Health Plan

Show Me Healthy Kids
MANAGED BY HOME STATE HEALTH

As our member, we want to make sure you get the quality care you need.

If you have MO HealthNet (Medicaid) Managed Care benefits from Home State Health (HSH) or Show Me Healthy Kids (SMHK) and are eligible for the transportation benefit,* you can use Rideshare, such as Lyft or Uber, to get to and from any of your non-emergency medical appointments such as, doctor or therapy visits and lab tests.

Uber Lyft

Rideshare delivers short wait times, outstanding service, ride tracking and better access to healthcare services.

To check if transportation is available for a service or appointment, in your area, call our Member Service team:

Home State Health	**Show Me Healthy Kids**
1-855-694-4663	1-877-263-1020
(TTY 711)	(TTY 711)

TO ARRANGE A RIDE OR REQUEST MILEAGE REIMBURSEMENT*

1. Call to schedule with MTM transportation directly at their 24/7 line **1-866-455-2097**

   OR

2. Book online at mtm.mtmlink.net

   OR call:

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(TTY 711)	(TTY 711)

Monday through Friday from 8am to 5pm

*Mileage reimbursement must be submitted to MTM within 60 days. This benefit is for **non-emergency transportation** use only.

You can schedule same-day transportation for:

- Primary Care Physician (PCP) visits
- OB visits for pregnant members
- 7-day behavioral health follow up visits after an inpatient hospital stay
- Specialty visits (SMHK only)
- Dental visits (SMHK only)

For same-day transportation, please call at least
2 or 3 hours ahead of time
before your appointment.

For all other appointments, **please call 3 days before to arrange a ride.**

If you have an emergency, call 911, and/or go to the nearest emergency department, even if it is not in the Home State Health or Show Me Healthy Kids network.

HomeStateHealth.com

If you need assistance with transportation* to your healthcare appointments—we can help!

**For our members receiving transportation as a covered benefit.*

We can arrange non-emergency medical transportation (NEMT) to the many health and medical services covered by Home State Health and Show Me Healthy Kids.

Multiple Stops?

Home State Health and Show Me Healthy Kids members and their parents/caregivers can make multiple stops, allowing the parent/caregiver transportation from home to pick up children at school and then to a doctor appointment or to pick up a prescription.

For grades K-12 and College, rides to and from school/classes require prior authorization. For more information about these rides call our Care Management team:

- **HSH: 1-855-694-4663 ext. 6075125**
- **SMHK: 1-877-263-1020 ext. 6080448**

Show Me Healthy Kids

Parents/caregivers may bring other young children with them when utilizing transportation to appointments.

CALL AT LEAST 3 DAYS BEFORE THESE APPOINTMENTS TO ARRANGE A RIDE:

- **Alcoholics Anonymous meetings**
- **Childbirth classes**
- **Community Resources (i.e. clothing drive, utility assistance, food pantry, shelter housing assistance)**
- **Counseling**
- **Daycare**
- **Eye exams**
- **Education/Trade School**
- **Grocery Store**
- **Hospital visitations**
- **Job Interview**
- **Other healthcare appointments**
- **Pharmacy**
- **Various therapies**
- **WIC appointments**
- **Work and Employment Services**

Show Me Healthy Kids only:

- **Child welfare visits and related meetings (SMHK only)**
- **Court appointments (SMHK only)**
- **Family Visits (SMHK only)**

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ENGLISH: Language assistance services, auxiliary aids and services, larger font, oral translation, and other alternative formats are available to you at no cost. To obtain this, please call one of the toll-free numbers above.

SPANISH: Tiene disponible sin costo servicios de asistencia lingüística, ayudas y servicios auxiliares, documentos en letra grande, traducción oral y otros formatos alternativos. Para obtenerlos, llame a una de las líneas gratuitas indicadas arriba.

CHINESE: 免费为您提供语言协助服务、辅助工具及服务、大字体版本、口译服务以及其他替代形式。若需获取这些服务，请拨打上述任意免费电话号码。

VIETNAMESE: Các dịch vụ hỗ trợ ngôn ngữ, phương tiện và dịch vụ hỗ trợ bổ sung, phông chữ lớn hơn, phiên dịch trực tiếp, và các hình thức hỗ trợ thay thế khác được cung cấp miễn phí cho quý vị. Để nhận dịch vụ này, vui lòng gọi đến một trong các số miễn cước bên trên.

SERBO-CROATIAN: Usluge jezičke pomoći, dodatna pomagala i usluge, veći font, usmeno prevođenje i drugi alternativni formati dostupni su vam besplatno. Da biste to dobili, pozovite jedan od gore navedenih besplatnih brojeva telefona.

GERMAN: Sprachassistenzdienste, Hilfsmittel und -dienste, größere Schrift, mündliche Übersetzung und andere alternative Formate stehen Ihnen kostenlos zur Verfügung. Zur Nutzung der vorgenannten Hilfen rufen Sie bitte eine der oben genannten gebührenfreien Nummern an.

ARABIC: خدمات المساعدة اللغوية، والمساعدات والخدمات الإضافية، والخطوط الأكبر، والترجمة الشفهية، وغيرها من الصيغ البديلة متوفرة لك مجانًا. للحصول على هذه الخدمات، يرجى الاتصال بأحد الأرقام المجانية المذكورة أعلاه.

KOREAN: 언어 지원 서비스, 보조 도구 및 서비스, 큰 활자, 통역 및 기타 대체 형식을 무료로 이용할 수 있습니다. 이 서비스를 받으려면 위의 무료 전화번호 중에서 하나를 선택하여 전화하십시오.

RUSSIAN: Услуги языковой поддержки, вспомогательные средства и услуги, крупный шрифт, устный перевод и другие альтернативные форматы

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доступны вам бесплатно. Чтобы воспользоваться ими, позвоните на один из указанных выше бесплатных номеров.

FRENCH: Des services d'assistance linguistique, des aides et services auxiliaires, des polices plus grandes, des traductions orales et d'autres formats alternatifs sont à votre disposition gratuitement. Pour les obtenir, veuillez appeler l'un des numéros gratuits ci-dessus.

TAGALOG: Available sa iyo nang walang gastos ang mga serbisyong tulong sa wika, dagdag na tulong at mga serbisyo, mas malaking letra, oral na pagsasalin, at iba pang mga alternatibong format. Para makuha ito, pakitawagan ang isa sa mga libreng numero sa itaas.

PENNSYLVANIAN DUTCH: Sproochhielfsdienst, hilfsgreje und dienscht, grössere Schrift, mündliche Übersetzung, un ander alternativ Formate sin für euch ohne Kost verfügung. Ruft bitte eppes von die gebührenfreien Nummern oben an für das.

PERSIAN: خدمات کمک زبانی، لوازم و خدمات کمکی، فونت درشت، ترجمه شفاهی و سایر قالب‌های جایگزین بدون هزینه در دسترس شماست. برای دریافت آن، لطفاً با یکی از شماره‌های رایگان بالا تماس بگیرید.

CUSHITE: Tajaajilootni deeggarsa afaanii, gargaarsawwan fi tajaajiloonni addaa, barreeffamoota gurguddaa, hiikkaa kan afaanii fi malootni biroon kaffaltii tokko malee siif ni jiraatu. Kana argachuuf maaloo lakkoofsa bilbila bilisaa armaan olii keessaa tokkotti bilbilaa.

PORTUGUESE: Serviços de assistência linguística, auxílios e serviços auxiliares, fontes maiores, tradução oral e outros formatos alternativos disponíveis para você sem nenhum custo. Para obter isso, ligue para um dos números gratuitos acima.

AMHARIC: ያለ ምንም ወጪ የቋንቋ ድጋፍ አገልግሎቶች፣ ለአካል ጉዳተኞች አጋዥ መሳሪያዎች እና አገልግሎቶች፣ ትልልቅ ቅርጸ-ቁምፊዎች፣ የቃል ትርጉም እና ሌሎች አማራጭ ቅርጸቶችን ማግኘት ይችላሉ። ይህንን ለማግኘት፣ እባክዎ ከላይ ከተዘረዘሩት ነጻ የስልክ ቁጥሮች ወደ አንዱ ይደውሉ።